FAQ

Does a professional need to bring their own equipment?
RAM provides a turn-key clinic experience, providing all needed equipment and consumables. Bringing your own loupes is encouraged.

Does RAM offer endodontic work?
Due to the large volume of patients, RAM does not do endodontic work at clinics.

Does RAM sterilize instruments?
RAM follows CDC sterilization and disinfection guidelines for workstations, instruments, and consumables.

How does RAM handle prescriptions?
RAM provides antibiotics as requested by providers and dispenses over-the-counter post-operative medications directly on-site. Providers are also supplied with prescription pads for any additional patient needs. RAM does not store or distribute narcotics at its clinics.
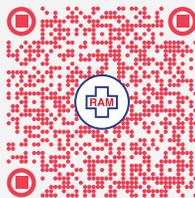
What happens in the event of a medical emergency?
RAM clinic leadership will take over and activate the appropriate response plan.

What are the clinic working hours?
Hours may vary clinic by clinic. Most clinics start at 6 a.m. and continue until 6 p.m. Any time commitment you can offer is greatly appreciated.

VISIT OR CALL:
RAMUSA.ORG | 865.579.1530

VOLUNTEER TODAY!

Our mission is to prevent pain and alleviate suffering by providing free, quality healthcare to those in need.

Thanks to volunteers like you, since Remote Area Medical's founding in 1985, RAM has served over 940,000 patients, providing over $200 million in free dental, vision, and medical care.

REMOTE AREA MEDICAL

DENTAL

Preventing pain and alleviating suffering by providing free, quality healthcare to those in need.

RAMUSA.ORG

DENTAL OVERVIEW

To create a smooth clinic experience, RAM brings designated CORE Volunteers who supervise each area, support and orient the team, and troubleshoot the equipment.

PATIENT PROCESSING

1 Patients often arrive hours before the clinic and wait in the patient parking lot.

2 Patients register and receive a Dental form.

3 Medical history and vitals are collected.

4 A dental professional triages the patients. The focus is on acute care.

Patients are triaged into three areas: hygiene, restorative, or extractions.

Due to the large volume of patients, work is limited to two adjacent quadrants and one service (hygiene, restorative, or extractions).

5 Dental X-Rays (PAs and bite-wings) are ordered chairside. Pano X-Rays may be available at some clinics.

NOTE Patients with a blood pressure greater than 180/100 and/or a blood sugar greater than 250 mg/dl will be sent to the Medical Area for additional evaluation. Until elevated vitals have been addressed, patients may not receive dental or vision services.

VOLUNTEER NEEDS

The Dental Area is staffed by volunteers:

- Dentists
- Oral Surgeons
- Dental Assistants
- Dental Students (Under Faculty Supervision)
- Hygienists
- Hygiene Students (Under Faculty Supervision)
- Dental Support Professionals
- General Support with BBP training

*Laws vary state by state regarding professionals. Please check with the RAM Volunteer Team about compliance.

SCHOOL GROUPS

Professional school groups are welcome to attend. Participation is coordinated through the RAM Volunteer Team. Students must work under direct faculty supervision in no more than a 5:1 student to instructor ratio.

FOR MORE INFO:
VOLUNTEERS@RAMUSA.ORG
865.579.1530

EQUIPMENT

- ✓ A-dec portable units supporting a high speed handpiece, slow speed handpiece, suction, and an air/water syringe tip
- ✓ Ultrasonic scalers
- ✓ Curing lights
- ✓ Head lamps
- ✓ Nomad X-Ray Units
- ✓ Dental and assistant stools
- ✓ Amalgamators
- ✓ Sterilization equipment *(ultrasonics, autoclaves, and assistinas)*

SUPPLIES & CONSUMABLES

Instruments for restorative, operative, and hygiene services include:

- ✚ Elevators, forceps, syringes, composite guns, amalgam wells and carriers, root tip picks, periosteal elevators, scalers, condensors, handpieces, and more.

- ✚ Assorted caines and needles, composite materials, amalgam, fluoride varnish, prophy paste and angles, L-pops, etch, bond, and assorted burs.

- ✚ PPE including gloves, gowns, masks, face shields, and goggles.

Bringing free healthcare to the community

Longview Capital Corporation partnered with Remote Area Medical to host a pop-up clinic that provided free medical, dental and vision care to 185 residents in Illinois. By Ed Avis

Above: A local high school gymnasium was transformed into a fully functional medical facility. Pictured are the dental tents.

Community banks are known for supporting their communities, but $1.1 billion-asset Longview Capital Corporation (LCC) in Newman, Illinois, has taken this commitment to a new level by directly contributing to residents' health.

In June 2025, LCC, which is the holding company for Longview Bank, Longview Community Bank, Federated Bank and Middletown Bank, partnered with nonprofit organization Remote Area Medical (RAM) to open a pop-up health clinic in a nearby high school.

"This really put into perspective that we're not just trying to make mortgages and have people's bank accounts," says Cam Pepper, LCC's chief marketing officer. "Overall, we want to see our communities succeed."

The idea originated when David Albin, chairman of LCC, watched a documentary about RAM. Albin asked Sean Mixson, an IT technician for LCC with a background in missionary pastoral work, to explore the feasibility of hosting a clinic in Illinois.

After observing a RAM pop-up clinic in Kentucky, Mixson determined the effort could be replicated locally. "This is an area of

my expertise, coming from a pastoral background and working with different organizations and getting service projects lined up," Mixson says. "For the bank, this was the first time we've done something of this magnitude."

Organizing a pop-up health clinic

LCC formed a four-person committee to oversee the logistics of the event, with Mixson serving as chair. In addition to working closely with RAM, Mixson coordinated efforts with the Edgar County Health Department, secured support from healthcare provider Horizon Health and persuaded leaders at Paris High School in Paris, Illinois, to host the clinic.

Aaron Damler, executive vice president and manager of the community bank's Paris branch, played a key role in recruiting volunteers. These included medical, dental and vision professionals, as well as non-healthcare volunteers who assisted with parking, registration and other essential tasks.

Jaimee Hettinger, a mortgage loan processor at Longview, took charge of hospitality, ensuring that volunteers and participants were well cared for. In total, 196 volunteers participated in the event, Mixson says, including about three dozen LCC employees.

The Longview Foundation, a 501(c)(3) private foundation affiliated with LCC, covered the costs of lodging and meals for RAM personnel, as well as unexpected expenses, such as renting a generator when the one RAM brought broke down.

Spreading the word

LCC's outreach to patients and volunteers about the event was critical to its success. "We put flyers in places where a high level of the population would need our services, and we

put them at the back of everybody's churches," Pepper says.

He also advertised on online community calendars within a 90-mile radius, bought ad space in local newspapers and promoted the event on a digital billboard.

A major public relations win came from an appearance on WCIA, a TV station in Champaign, Illinois.

"It was kind of like a local lifestyle show," Pepper says. "And what's beautiful was that they were running short on the program, so instead of an eight-minute segment, we had 18 minutes to talk about the event."

The clinic in action

The day before the clinic opened, RAM personnel and volunteers transformed Paris High School into a fully functional medical facility. They spread tarps on the floor and set up medical exam rooms, dental chairs, an optometry area and other specialized spaces, complete with sophisticated ventilation systems.

The doors opened at 6 a.m. on June 28. Over two days, the clinic provided a wide range of care, from treating ingrown toenails to conducting student-athlete physicals. Patients who needed glasses selected brand-new frames and received their custom lenses within a couple of hours.

"It was amazing to see a mom and a daughter sitting there trying on glasses, just excited that they were going to be able to see," Pepper says.

Dental care was another critical service. Among the patients were two people who needed all their teeth extracted, Pepper says. One of them commented that a commercial dentist had quoted $6,000 for the procedure, which the patient could not afford.

Over the two days, 185 Illinois residents received dental, medical and vision care valued at $117,509, according to Mixson. To ensure ongoing care, the Longview Foundation pledged to cover follow-up treatments for these patients and several others with long-term needs, he adds.

RAM representatives praised the turnout, noting it was an impressive result for a first-time event. They also shared that future healthcare clinics are likely to draw even larger crowds.

"The effect that we saw made us feel like, 'Yeah, we need to do this again,'" Pepper says.

Encouraged by the success, LCC is already planning its next clinic, scheduled for June. ○

Ed Avis is a writer in Illinois.

> "This really put into perspective that we're not just trying to make mortgages and have people's bank accounts. Overall, we want to see our communities succeed."
>
> —CAM PEPPER, LONGVIEW CAPITAL CORPORATION

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PARIS, IL

JOIN OUR MISSION BY SIGNING UP TO VOLUNTEER TODAY!

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Dentists, Oral Surgeons, Dental Assistants, Hygienists

VISION CARE
Optometrists, Opthalmologists, Opticians, Vision Techs

MEDICAL CARE
Physicians, Physician Assistants, Nurse Practitioners, Nurses

GENERAL SUPPORT
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JUNE 13-14, 2026

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14040 E 1200th Road
Paris, IL 61944**

LEARN MORE
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DENTAL
Cleanings, Fillings, Extractions, Dental X-rays

VISION
Complete Eye Exams, Eye Health Evaluations, Prescription Glasses Made on Site

MEDICAL
Physical Exams, RX Consultations, Women's Health, General Exams, and More!

2 DAYS ONLY: JUNE 13-14

Paris High School
14040 E 1200th Rd., Paris, IL 61944
Parking Lot Opens: Friday @ 11:59 P.M.
Clinic Opens: Sat. & Sun. @ 6 A.M.

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